

BARKING & DAGENHAM
CARERS
 HUB

Further information around the SEN process can be found on the following websites:

Carers' Hub website:-
www.carers@carerscentre.org.uk

www.councilfordisablechildren.org.uk

www.gov.uk

www.lbbd.gov.uk

Please contact: 0208 593 4422



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Individual and confidential information can be obtained by contacting an Independent Supporter on

0208 593 4422

Carers of Barking & Dagenham Hub
 334 Heathway
 Dagenham, Essex
 RM10 8NJ
www.carerscentre.org.uk



Carers of Barking Dagenham

Registered Charity No: 1063485
 Company Limited by Guarantee
 (England)
 No: 3180671



BARKING & DAGENHAM
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Information Advice Support
 Service (IASS)

Offers support to parents/carers who have children & young people with Special Educational Needs (SEN).

We also support children/young people with SEN in their own right

Would you like more information about the SEN process?

Are you in need of support or someone to talk to?

To find the answer to these and any other questions you may have please contact:

0208 593 4422

OR

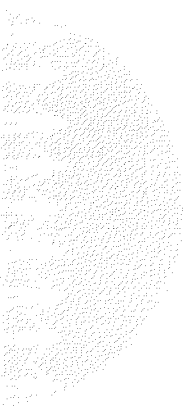
www.carers@carerscentre.org.uk



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THERE ARE MANY WAYS IN

WHICH THE

INFORMATION ADVICE SUPPORT SERVICE (IASS)

CAN OFFER HELP

These include:

- Help you understand the SEN process
- If you are a young person or a parent carer, we can help you to express your or your child's views and aspirations to be included in Education Health Care Plan (EHC) process
- Space to talk and time to listen. We take your views seriously.
- Support at meetings such as Reviews, Annual Reviews and Transition.
- We can advocate on your behalf and ensure your voice is heard.
- Practical help, including the writing of letters, emails, forms etc.

- Support in talking with professionals to help you express your views.
- Preparation and support for meetings
- Mediation and signposting
- Preparation for tribunal
- Telephone support
- Regular newsletter
- Access to training
- Signposting to other in-house projects
- Signposting to other services.

If you would like an informal chat with an Independent Support Worker please contact:

0208 593 4422

Press option 3 (IASS)

or

email:

carers@carecentre.org.uk

CONFIDENTIALITY

Barking & Dagenham Carers' Hub operates a confidentiality policy whereby all information is confidential within the service, unless you have given permission for the information to be shared or if there are safeguarding concerns.